

Welcome to
Community Living
Oshawa/Clarington's
68th Annual General Meeting



Tuesday, September 28, 2021
6:00 pm— 7:00 pm
Join us virtually on ZOOM!



www.communitylivingoc.ca





*"So many things are possible
as long as you don't know
they are impossible."*

Mildred D. Taylor

*Embracing Possibilities is all
about living your dreams.*

Programme

AGENDA

- ♦ Welcome
 - ♦ Message from MPP Jennifer French
 - ♦ Message from MPP Lorne Coe
 - ♦ Message from CLOC's Out-going Board President,
Jean-Claude Legault
 - ♦ Approval of 2020 AGM Minutes
 - ♦ Executive Director's Report, Terri Gray
 - ♦ Director, Engagement, Marisa Fortune Hall
 - ♦ President's Award, JC Legault
 - ♦ Mark Forgette Award, On behalf of The Forgette Family
 - ♦ Community Partner Awards
 - ♦ Treasurer's Report, Board Secretary/Treasurer, Joel
Yelle
 - ♦ Appointment of the Auditor
 - ♦ Elections to the Board of Directors
 - ♦ Installation of Officers to the Board of Directors
 - ♦ Tribute to Out-going Board President,
Jean-Claude Legault
 - ♦ Closing Remarks from Out-going President, Jean-Claude
Legault and introduction of Board President Incumbent,
Mac Moreau
 - ♦ Adjournment
-

Embracing Possibilities:

Welcome to Community Living Oshawa/Clarington's second virtual AGM.

As we continue to navigate our way through COVID-19, lockdown, slow openings, lockdown, colour coded openings, lockdown and the Roadmap to Reopen, it has truly been a rollercoaster ride. Thank you vaccines!

We knew the virus was serious when it achieved global impact to shut down the largest, most powerful countries. What we didn't know was how long it would last or the toll it would take physically, mentally, emotionally and economically.

Last year we talked about Zoom and other virtual platforms and how they allowed CLOC to continue day to day business with minimal disruption. It offered an opportunity to grow and expand as we learned to be virtual. We were excited to be able to stay connected, both internally and externally. And here we are, 18 months later sitting among virtual experts. At CLOC our employees, people supported, their families, volunteers and stakeholders have embraced the possibilities offered through virtual platforms, and it became a success for all.

One of the best lessons learned from this experience is that challenges and obstacles may change the path we were on, but they also offered possibilities. When we embrace possibilities, we grow, and our journey leads us in new directions as we live life to the fullest.

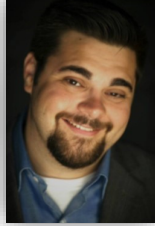
We hope you enjoy what we have planned for the evening.



Thank You 2020/21 Board of Directors:



JC Legault, President



Mac Moreau,
Vice-President



Joel Yelle, Treasurer
Chair of Finance Committee



Krystal Manitiuk,
Secretary
Chair, PQ/RM Committee



Kay Corbier
Chair Policy Committee



Darlene Day
Self-Advocate



Wayne Klinowski
Chair Governance Committee



Frank Cormier



Amanda Willett



Amber Derby



Julia Fineczko

Board Members Elect—2020/2021



Paul Beauvais

Paul is currently a member of CLOC's AGM, Governance Committees and the Fundraising Cabinet.

Paul has always held a passion for helping empower others and fostering an inclusiveness environment. After graduating from Queen's University, he supported individuals with developmental disabilities to learn skills that would assist in entering the job market in Eastern Ontario.

Paul lives in Clarington with his wife and daughter. He works with Peak Benefit Solutions as a Senior Account Executive in the employee benefits and retirement brokerage industry. He also volunteers with the Courtice Food Bank/Lions Club.

Board Members Elect—2020/2021



Pauline Matchett

Pauline began volunteering with CLOC in 2019 on the Board of Governance. She also volunteers with Grandview Kids and is a member of the Canadian Federation of University Women (CFUW). Her past volunteer experience includes being a participant in the first Woman's Sleep Out Toronto in support of Covenant House, Habitat for Humanity, Toronto Food Bank and the Manulife homework club.

Pauline had a successful career in the Group Benefits Industry, retiring in the fall of 2019 from Manulife Financial. She has extensive knowledge of the health and pharma care landscape in Canada and recognizes the challenges faced by individuals needing to access health services/support.

Pauline looks forward to working with the Board of Directors to support CLOC to achieve its strategic priorities and vision. Since retiring, she is enjoying spending more time with her husband, their 2 children and 3 awesome grandbabies. She hopes to expand her volunteer work and improve her golf score.

Nominated to the Board of Directors: 2020/21

Mac Moreau

Wayne Klinowski

Joel Yelle

Krystal Manitus,

Darlene Day

Kay Corbier

Frank Cormier

Amanda Willett

Amber Derby

Julia Fineczko



A Fond Farewell to Outgoing Board Member



JC Legault

JC joined CLOC in 2009 as a volunteer, and has been on the Board of Directors for 7 years. He continues volunteering by providing music therapy at 3 Day Programs, and accompanies the Clarington Project swimmers weekly.

He has been a member of the Policy and Finance committees, as well as second and first Vice President of CLOC's Board of Directors.

Retired in 2009, JC spent a successful career with Bell Canada Realty Management and Logistics departments, which brought him and his family to live in several cities in Ontario, and Riyadh Saudi Arabia. He also has experience in Property Management (for the Ontario Government), Business Development, and as a consultant in Quality Services and Management.

JC continues to be involved with the Knights of Columbus as Past-Grand Knight, Team Leader of youth and scholastic activities, and is the current Chairman of the Ontario KofC Substance Abuse Awareness program. He is active in his parish and choir, Meals on Wheels, and is an actor of Trait-d'Union, a French community theatre group. JC is past Chairman of the Northern Ontario Canadian Paraplegic Association, and past President of the Club Optimiste de Durham.

In addition to JC's busy schedule, he continues to find time to enjoy his home life with his wife Elaine, their 4 children and 4 grandchildren.



And the Nominees are....

The 24th President's Award—Nominees

The President's Award is given on an annual basis to a TEAM that has been nominated for Excellence and Innovation.

This year's nominees are:

1. Bessborough
2. Holcan
3. Pinecrest

The Mark Forgette Award—Nominees

The Mark Forgette Award is given to CLOC's Employee of the Year, a person who goes over and above to enhance the lives of the people we support.

This year's nominees are:

1. Olivia Hill
2. Rachel Taylor
3. Erin Perry
4. Lori Kehoe
5. Prudence Nurse

Community Partner Award Recipients

Feed the Need in Durham:

CLOC started their relationship with Feed the Need (FTN) over 5 years ago. This wonderful organization is very accommodating to not only the agencies that use their services, but also to the people receiving the food donations they distribute. Over time, they have been able to give out a variety of fresh produce, fruit, canned goods, pastas, baby formula, and even pet food when it is available.

FTN are open to helping people more than just the typical once a month, when needed. This is very beneficial especially during this pandemic when jobs were lost, and individuals and families became more reliant on their local food banks.



Community Partner Award Recipients

Continued

Staff at Feed the Need are great and have assisted CLOC employees with on line training to use their new database, always respond quickly to calls and provide a friendly smile when donated food is being picked up at their warehouse. They also do regular check-ins with agencies like CLOC who use them, to see if there is any other way they can help.

CLOC's Support Services and Supported Independent Living programs both utilize the FTN program to ensure that those they support are eating healthy, nutritious meals and don't go hungry. Many live on a limited income with little left at the end of the month for food after rent, utilities, and other bills are paid. Our partnership with FTN is not one we take for granted, and are blessed to have this connection for those we support.

We are extremely happy that they are the 2020/21 recipient for CLOC's Community Partner Award.



Agostino and Nancy's No Frills:

Agostino and Nancy's No Frills, on Bloor Street in Oshawa provided CLOC locations with essential groceries at the beginning of the pandemic when certain items were scarce. After a couple of months, Nancy approached a CLOC's employee that was loading groceries and asked her who she was buying for. Nancy helped the staff that day take her groceries out to the vehicle and helped her unload, all the while talking about how she can help us make this easier and flow better for everyone. The staff explained to Nancy the needs of our agency, the many locations, special diets and specific needs, and what her purpose was. Through that conversation Nancy said "Our store can help you out with that." That was when we knew we had found the grocery store of choice. The No Frill's team provided our agency with important grocery items regularly that many other stores could not. Items such as milk, bread, meats, veggies and eggs were limited in many stores during the beginning of the pandemic and they made sure we did not go without anything. They also donated pies to all of the residential homes for Thanksgiving this past year. Nancy helped us manage this ordering system to be effective and serve the needs of the agency above and beyond the daily expectation of a store owner.

As time went on Nancy and her store began to use the online grocery ordering system, PC Express. This was new to them and very new to our agency. At that point we realized we had a good community partner and settled into our new relationship. Nancy went above and beyond to ensure our agency had grocery orders filled regularly. She always has the best intentions for the agency, working with those we support, their needs, and budgets. Nancy and her team support CLOC employees with their online system and are always available for calls to confirm orders, substitutions, sales, points rewards, payment options and answer questions. Since that first day of conversation, and throughout the pandemic, Agostino and Nancy's No Frills team have supported Community Living Oshawa/Clarington. Agostino and Nancy's No Frill's has now become a household name and one that we smile and say thank you to.

Retirees for 2020/2021

(April 1, 2020—March 31, 2021)

Another year has gone by, and another group of treasured employees has left us to move on to the next chapter of their lives.

We wish a fond farewell to each of you who has given so much to your peers and those we support. You take with you the many cherished memories built over time at CLOC, and you leave behind just as many, or more.

The years of caring and sharing are what makes CLOC the special family it is. We wish all our retirees the very best!

Theresa O'Donnell—Retired 2021



A long time employee at the agency, Theresa used her vast experience to successfully work with the people she supported at Central Park. She has always been exceptionally committed to her job and the people she serves, and went above and beyond the basics of her position every day.

Theresa is a very strong advocate for those she supported. From getting individuals involved in activities in the community, to advocating for their best possible health, she really excelled at ensuring their needs were met. She has always worked hard to push the people she serves toward their goal of maximum independence. She made extra effort to put

Retirees for 2020/2021

(April 1, 2020—March 31, 2021)

Theresa O'Donnell—Retired 2021

Continued

supports in place in order that they can achieve their goals, and encouraged them to participate in the community. She never missed a beat when supporting the people at Central Park and has proven her steadfast commitment even in the most difficult of times. Theresa is very dedicated, and could always be relied on to help out with shifts that were almost impossible to fill. She worked during the holidays to ensure that everyone had a joyous holiday that made a lasting impression on the people supported.

Theresa upholds the agency's mission statement by always acting in the individuals' best interest. She sets the bar high in terms of work ethics; and the families, people she serves and her colleagues all value her for who she is and the contribution she made to the team / organization.

Maria Krzysztofiak —Retired 2020

Maria is a long time CLOC employee who worked with the respite program from the time it started at CLOC. It initially started at our Wyndfield location, and Maria continued to support the program through the transition to Inglewood. At Inglewood, Maria again watched the transition as this location changed to providing group living for adults. Maria cared for all of the children that came through the doors of the location. She was always planning trips and enjoyed making arrangements for the children to participate in the community. Maria particularly liked nature and enjoyed planning any activity that would promote learning and participating in nature. She is an avid gardener, who's knowledge and her own beautiful gardens at home helped to build the amazing perennial garden at Inglewood. Maria is greatly missed at Inglewood. Her coworkers, the individuals and all staff at Community Living Oshawa Clarington wish her all the best with her future endeavors.



Happy Retirement!

At CLOC, we are so proud of our employees. Each year, a few retire from our workforce. This is the time when we reflect on how we all have grown through the changes and challenges presented over the years, and we send our best wishes to those moving on to the next chapter in their lives. You all will be missed!

THANK YOU
to all of CLOC's valued employees!
Past and present.



Stay safe,
Stay healthy!
Thank you for
all you do ~

On Behalf of CLOC

Thank you for joining us for CLOC's Annual General Meeting—2021

A very special thank you to everyone this year.

It has been eighteen months of unprecedented change and challenges around the world. At CLOC, we are especially thankful for all of you who met and overcame many of these challenges throughout the pandemic:

- ♦ *our front line staff, and management,*
- ♦ *our volunteers, Board members and community partners,*
- ♦ *the people supported by CLOC and their families.*

CLOC's theme for this year has been Embracing Possibilities. As we have worked through the many changes encountered due to COVID-19, it is our ability to embrace possibilities that have shown us a bright future still lay ahead.



Please let us know how we did.

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