

March 16, 2020

Dear CLOC Families,

As you are aware, Novel Coronavirus (COVID 19) is an ongoing and evolving concern. CLOC's main concern at this time is to ensure that we continue to provide the best support possible for the people we serve, while continuing to follow directives from Public Health of Canada.

In careful consideration of the health and well-being of the people we provide services to, their families, and CLOC's employees, CLOC has made the important decision to cease operation of day programs until further notice. We feel that this is the most responsible decision to make in order to keep people as safe as possible.

CLOC continues to monitor the Province of Ontario's Novel Coronavirus (COVID-19) dedicated web page at <https://www.ontario.ca/page/2019-novel-coronavirus> for twice daily updates, as well as the daily televised updates from Health Canada. We are taking measures to do as much as we can to prevent the spread of possible illness.

Should you have any questions or concerns about this matter, please feel free to contact the program supervisor, or call CLOC's dedicated COVID-19 phone line at **905-576-3011 x 385**.

Thank you again for your care and concern,



Janice Dewland
Director, Operations