

## Board Summary Report

Title	<b>COVID-19 Pandemic Update</b>
Submitted by	JC Legault Board President Janice Dewland Director Operations
Date of update	November 13, 2020

### Summary of Critical Points

This report provides a weekly summary regarding the impact and response to the COVID-19 Pandemic, and more frequently as required, and focuses on the following topics:

- Updates from meeting held on November 13, 2020
- Health and Wellbeing
- Trends related to people supported
- Trends related to human resources
- Financial impacts
- Challenges and responses

### Overall Trends this week

Ontario's state of emergency has ended to November 21st.

The province has created "color levels". Durham is in the "yellow-caution" zone. CLOC has cancelled all indoor visits and overnight visits outside of residences.

Received press release from Provincial Government of a \$3.00/hour temporary wage increase as of October 1, up to March 31 2021, for front line workers. We have submitted an application to establish which position will be covered.

We see an increase in reported symptoms and illnesses, which are not COVID related. A "flu-shot" program is underway.

### COVID-19 Cases

To date; **37 people served** have been tested, with 5 positive and 32 negative results; **63 staff** have been tested with 4 positive and 59 negative results; **6 people in program locations**, all with negative results

See tracking spreadsheet for updated data and details.

## Communication

Weekly communication is continuing.

Additional communique has gone out regarding the \$3.00 announcement letting people know that we acknowledge it, and are waiting for further information.

A communique have been given to employees regarding *“New Congregate Care Enhanced Precautions as per MCCSS”* have gone out November 9. A letter is also sent to families.

## Impacts on Employees

Some employees returning from COVID related absences, which is helping the management of staffing.

A “Staff” virtual meeting is scheduled for December 4.

## Impacts on People Supported

We continue to educate and develop safety plans around community participation and visits as things have opened up. More people are requesting family visits. Some must be denied to symptoms and circumstances, which can result in difficulty for families, persons supported and management dealing with specific cases.

Day services remain closed. Developing plans regarding how day services will operate in the future.

Inventory of PPE is stable, with an adequate supply of materials on hand. We have received a large supply of face shields, as it is anticipated they will be mandatory in the near future.

A “family” virtual meeting is scheduled for December 8.

## Human Resources Update

Employee work schedules have been extended to November 21st.

Starting In person First Aid and NVCI (Non Violent Crisis Intervention) with COVID protocols.

Virtual interviews are happening.

## Finance

The MCCSS pandemic pay report has been submitted and awaiting approval.

We have submitted the CRRF (COVID Residential Relief Fund) and final report for pandemic on September 3<sup>rd</sup>. We have not received a response.

## Systems Updates

No updates this report.

## Serious Occurrences

No new SOR was submitted regarding COVID-19 since the last report.