

2016 Annual 2017 REPORT

SPARKING CHANGE



#SparkChangeToday



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**IGNITING INCLUSION WHEREVER WE GO AND
WITH WHOMEVER WE MEET**

A MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR



Terri Gray
EXECUTIVE DIRECTOR
COMMUNITY LIVING
OSHAWA/CLARINGTON

Community Living Oshawa/
Clarington (CLOC) is a well
established leader in developmental
services, committed to increasing
the scope of impact for people who
receive support and services, and
our community. It is our pleasure
to be bringing to you our 2016/17
Annual Report.



Patrick Grist
Board President
COMMUNITY LIVING
OSHAWA/CLARINGTON



Our MISSION

Community Living Oshawa/Clarington is a non-profit organization dedicated to supporting the achievement of personal outcome measures for people with developmental disabilities and is committed to service excellence.

Our VISION

To live in a community where everybody belongs, is listened to fairly and has the opportunity to make informed choices.

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Community Inclusion is at the heart of CLOC’s being. This is true for the services we provide and how we endeavour to make a difference every day in our community, the lives of the people we serve, and their families.

We would like to acknowledge the many people that play a major part in our journey to achieve our vision to create a community where everyone belongs. We are very appreciative of our employees, volunteers and community partners who all work together on behalf people with developmental disabilities living in Durham Region. This is a collective focus in creating opportunities for people to have good lives so they can live work and play in our community and ultimately be truly included.

In this report we will tell the story of our Sparks, who are very inspiring people advancing inclusion not only in their own lives but in the lives of others, and our community. Through sharing these stories we recognize these champions who go out of their way to improve the lives of others. You will meet Barb, Judy and Darlene, who have done so much to break down the barriers to inclusion by providing advocacy and leadership. All three

have used their lived experiences as women with developmental disabilities to provide insight and make positive changes to not only services and supports but also our community and society.

You will also meet some of our community partners who have played an important role in sparking real change in our community. It is very powerful to hear how one action can be the catalyst. We will introduce you to a few people who have achieved great success with employment, contributing meaningfully to their inclusive workplaces by sharing their skills and gifts.

We highlight our accomplishments which demonstrate our commitment to high quality support and services at CLOC, as well as our progress on our strategic plan. We invite you to explore this year’s report and to read for yourself how our employees, friends, family and community do more than inspire possibilities, they are true life changers who champion the community living movement that ignites inclusion and citizenship.



ORGANIZATIONAL STRATEGIC STATEMENT

COMMUNITY LIVING OSHAWA/CLARINGTON will expand community focused services and individualized supports for people with developmental disabilities through influential leadership, effective communication, collaboration, & commitment to sustainability and organizational excellence.

At Community Living Oshawa/Clarington we are committed to providing high quality support and services that fulfil our purpose to enable people to live full meaningful lives as valued and contributing members of our Durham community.

Four years ago CLOC embarked on its latest strategic planning process to enable CLOC to continue to adapt

to the changing landscape, and as provincial leaders, to also influence the change process in the sector.

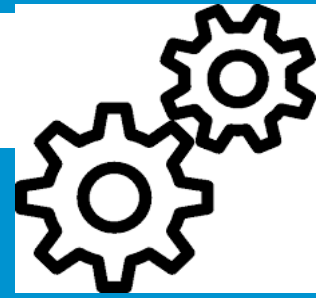
Although CLOC is a well regarded agency, these are changing and uncertain times in developmental services. The Ministry of Community and Social Services (MCSS) has embarked on many service transformation initiatives over the past several years. The message is clear, change or be left behind.



LIVING FULL AND MEANINGFUL LIVES



STRATEGIC INITIATIVES



Even with the change and uncertainty, CLOC is at the forefront, anticipating what's coming and adapting accordingly to the numerous changes. CLOC's goal is to continue to thrive as an organization with a clear sense of purpose and direction that drives the organization towards continued excellence in all that it does.

1.

CLOC will enhance the existing and future financial sustainability of services and supports

2.

CLOC is committed to meeting internal and exceeding external standards and measurements

3.

CLOC uses effective communication strategies to engage with the stakeholders to ensure flexible, responsive and collaborative service delivery

4.

CLOC will enhance the existing and future financial sustainability of services and supports

5.

CLOC demonstrates individual and organizational leadership in order to influence, value and contribute to the field



CONTINUED EXCELLENCE IN ALL CLOC DOES

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2016/17 A YEAR IN REVIEW

IMPROVING FINANCIAL SUSTAINABILITY



\$148,400 TRILLIUM FOUNDATION GRANT RECEIVED

Everyone involved is extremely excited for this new adventure and opportunity to expand our impact into the community, it's a new building and a new beginning.



JOHN STRANGE ENRICHMENT FUND

In partnership with the Municipality of Clarington, CLOC received an Ontario Trillium Foundation grant in the amount of \$148,400 for the renovations at Baseline Community Centre. The Grand Opening of the new location for Clarington-based Services and The Clarington Project was held on April 25, 2017 with representatives from MPP Granville Anderson's office, the Ontario Trillium Foundation, Mayor Adrian Foster and Members of Council.

The John Strange Enrichment Fund is committed to making a difference in the lives of people that CLOC supports with financial support specific to the achievement of personal goals and necessities. Over the past year a total of \$5,500 was fundraised including \$4,500 from the John Strange golf tournament and \$1,000 from Ontario Power Generation. Number of individuals who applied for the funds and were approved was seven.



HIGHLIGHTS From 2016/17

IMPROVING FINANCIAL SUSTAINABILITY

**THE GALA RAISED OVER
\$40,000 ON APRIL 28/17**

BETHE

SPARK

The theme this year was to celebrate inspiring people who advance inclusion in their own lives, the lives of others and within their community.

**CLOC BROKERS
\$2,358,844 IN FUNDING**

SERVING OVER 286 PEOPLE EACH YEAR.
These funds include Urgent Need dollars, Passports funding, summer respite, educational initiatives and individualised supports and budgets.

MEETING AND EXCEEDING MEASURES OF EXCELLENCE

CLLOC underwent its Quality Assurance Audit April 10-13th. These audits are completed for all Ministry-funded service agencies under the Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008 (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives. The primary purpose of an inspection is to assess service agency

compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. It is through everyone's efforts that we succeed in ensuring that we not only meet the standards set through SIPPDA, but that we go above and beyond in ensuring that the people supported through CLOC have a rich and meaningful lives.

Ministry of Children and Youth Service Children's external licensing review occurred October 11 and 14th and a full license was successfully granted.

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ENGAGEMENT, COLLABORATION AND COMMUNICATION

- ▶ An employee survey was completed September 27th 2016 in which employees provided feedback for review. We are pleased with the response rate and a task group has been created to respond the feedback received.
- ▶ A “Be the Spark” video was created for the 2017 Gala highlighting Home Depot’s kitchen installation at the Old Scugog road home. The video tells the story of how Sparks create change and promote inclusion.
- ▶ This year CLOC held two family / membership engagement meetings. The first event was a spaghetti dinner, on February 21, focused on sparking inclusion and how to engage families and members and the second event was a BBQ on June 20th discussing aging and developmental disabilities.

SPARKING INCLUSION



ENGAGEMENT AND COMMUNICATION



COMMUNITY TRANSFORMATION THROUGH PARTNERSHIPS

CLOC WAS AWARDED ONE OF THE “150TH CELEBRATION GARDENS”

1000 Red and White tulips planted across
Canada for Canada's 150th birthday.

CLOC acted as a pilot agency for the MCSS Data Management Project. This new system provides an electronic information system that agencies will need to engage in for the vacancy management process with Developmental Services Ontario.

CLOC was awarded one of the “150th Celebration Gardens” of 1000 Red and White tulips planted across Canada. CLOC hosted a planting ceremony in the fall and a blooming ceremony in the spring at 947 Adelaide Avenue. The public is able to access the garden on a main thorough fair on Adelaide Avenue. We are proud to be chosen to be one of the 150 gardens out of 400 applicants and the only Community Living Organization. We had great community support with the garden from Kamstra Landscaping and Garden, Calvary Baptist Church, Eastdale C.V.I. members to name a few. This garden truly represents community inclusion.



Home Depot Whitby South, donated a kitchen renovation at our Old Scugog location. CLOC is very thankful for their generosity and kindness of the donation of cupboards, flooring, counter tops, sink, faucets and hardware and installation.

CLOC and Community Living Durham North and Durham Association for Family Respite Services were successful in our partnership proposal to Community Living Ontario for a family engagement project. This project housed at DAFRS focuses on building family leadership through a six week family to family series to assist people to think about building good lives in different ways. In a partnership where families take the lead, organizations will learn about supporting families, the value of this learning series, and about the impact of families who begin to have new ideas about their futures. Sessions started in October 2016.

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THE P.O.W.E.R GROUP

CLOC's advocates, The POWER group, have been very busy this year with a number of activities including hosting country singer Ryan Laird's Bigger Than That Empowerment and Anti-Bullying presentation on November 17th.

RYAN LAIRD'S BIGGER THAN THAT™ PRESENTATION



Other achievements include providing outreach to the community, participation in conferences and trainings, delivering presentations, assistance with creation of plain language documents, attending Community Living Day at the Legislature, fundraising and giving back to our community.

The CLOC Spirit Crew, made up of employees at different levels throughout the agency, has been developed to take leadership in planning agency engagement events. This year they hosted Family/Membership events, as well as organized an Easter Basket Raffle Fundraiser, planned the 150th tulip garden blooming celebration, and assisted with the annual Garden Competition.



150TH TUPLIP GARDEN PLANTING CELEBRATION

ON VACATION



2015/2016 **PRESIDENTS AWARD** FOR TEAM EXCELLENCE AND INNOVATION

The entire team at Wayne has gone above and beyond the call of duty and responsibilities that come out of the nature of the job.

WAYNE TEAM



The passion, dedication and respect they have provided not only to the people receiving service but to each other, has definitely proven to be a true blessing and inspiration to many.

The team lost someone very special to them, and without a doubt they continued to provide the utmost respect and support to those around them.

With their courage and faith, they continue their support after this loss.

Team members: Annette Aukstaitis, Heather Brown, Tonya Caffrey, Lisa Hamilton, Sara Jukes- Brisette, Monique Richards, Claudia Romain, Janis Thompson, Diane Thompson-Bowen, Lee-Anne Tressider, Gabriella Wagner

CORE COMPETENCIES **DEMONSTRATED**

INTERPERSONAL RELATIONS & RESPECT

The team was respectful and sensitive to the wishes of a person receiving services that had a terminal illness, as well as the family, her roommates and each other. They showed understanding and demonstrated a willingness to show concern and meet the needs of everyone involved.

CREATIVE PROBLEM SOLVING AND DECISION MAKING

The team definitely had to “think outside the box” to ensure the wish of staying at home was possible. They overcame barriers in regards to fire safety, and were able to put a plan in place for this wish to become a reality. The Wayne team demonstrated Collaboration, Advocating for Others, Initiative and without a doubt Resilience under continuing stress; their determination and support was unwavering.

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2015/2016 MARK FORGETTE AWARD



LISA HAMILTON

The Mark Forgetting Award is awarded to CLOC's Employee of the Year; a person who goes over and above to enhance the lives of the people we support.



Nominated by: Lee-Anne Tressider, Janis Thompson, Mike Pedlar, Bev Winn

Lisa has proven to be an outstanding support for all those living at Wayne Avenue since joining the team. While supporting DC with her palliative care over the course of several months last year, Lisa displayed both resilience and compassion, despite this most difficult situation.

During this time, Lisa arrived at work every day with a smile on her face, a friendly greeting for all and always prepared for whatever challenges the day may bring. Lisa was a strong advocate for DC; her strong will and resourcefulness played a huge role in being able to fulfill DC's wish to stay home until the end.

Lisa built a strong rapport with DC's family through regular communication and updates. The family felt informed and confident in the support DC was receiving. Lisa played a vital role in the planning of DC's funeral service, and made sure it was a true reflection of DC. She is an exceptional woman with exceptional skills and a ton of love for what she does.

Anyone who observes Lisa at work will quickly notice how well she relates with her colleagues, family and people receiving services from CLOC. In her presence, everyone is treated with dignity and respect.



CLOC SERVICES AT A GLANCE

Currently serving over **450** people

Operating **22** homes

Multiple activity programs

86 volunteers + students

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ZACHARY SWEIG'S SUCCESS STORY

ANGIE WILSON



Zachary came to CLOC employment support program in the summer of 2016 by enrolling in our new jobStart workshop. During jobStart's interview process, he presented himself as a very shy but intelligent young man who found it extremely uncomfortable to communicate with staff, although he was quite articulate.

However, during the following four weeks, with the many interpersonal skills that were presented, including self confidence and communication skills, Zach

soon opened up. He excelled in the program and was soon able to reach out and assist the other students.

Upon successful completion of jobStart, Zachary's mom contacted our program manager to express her gratitude and was simply overwhelmed at the positive changes she had seen in Zach. In the fall, Zach applied to many job opportunities in the Pickering/Ajax area and was proud to be able to interview with employers, independently.

CLOC assisted him with arranging interviews, however many employers were reluctant to hire a young and inexperienced man. Zach persevered and was able to procure employment at the Ajax Public Library, completely on his own. He started his job there, in the maintenance department, in February of 2017. CLOC offered job coaching and training however the library and Zach felt they would first see how he managed to work on his own. CLOC provided its regular follow up retention services, with the feedback from his supervisor being "I wish we had all of our employees work as hard and productive as Zack."

It was in July 2017, when Zach contacted us to say that he would have to give his notice, he had decided to enroll into a two year, college social services program.

"I WISH ALL OUR EMPLOYEES WORK AS HARD AS ZACH"



ZACHARY SWEIG'S SUCCESS STORY

ANGIE WILSON



Where Futures Begin

Although he was very proud of the work he had accomplished and enjoyed working with his coworkers, Zach felt he needed and wanted to help others with similar barriers.

With the assistance of CLOC employment services,

Zach has just handed in his resignation, a month in advance.

So, within only a year, Zachary has left that shy, almost withdrawn person behind and has grown into a self-assured, outgoing young man.

But what is most remarkable is that Zach has done this all himself . . . it was his own courage and self motivation that allowed him to reach out and find the tools he needed to unlock the doors to his inner strength. We could all learn from Zach's success story and wish him all the best!

A FLIGHT TO REMEMBER

BY WENDY GRINDROD

THE SKY'S THE LIMIT

WHEN INSPIRING
POSSIBILITIES!

I'm living my potential and sharing my
goals and experiences!



On July 26, 2017 Geoff and David had a fabulous experience at the Canadian Flight academy. Geoff and David went up and flew a Cessna Sky Hawk plane up into the wild blue yonder.

This was David's first time in a small plane. He was unsure what to expect, but as he put on the headphones and microphone he was ready to embrace the experience.

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A FLIGHT TO REMEMBER

BY WENDY GRINDROD



David was smiling with enthusiasm as the plane left the tarmac and he became airborne. David's eyes were as big as saucers as he looked through the windows at Lake Ontario and the land below. He couldn't believe his eyes as we flew over Bowmanville and Newcastle. David soared to 3000 feet for a 30 minute flight. When landing David didn't show any fear, as the plane bounced once or twice on the runway when landing. David sat in the driver's seat, holding the yoke and staring at the instrument panel. He felt the rumble and vibration of the powerful Cessna Sky Hawk engine. David got to have his picture taken

while at the controls. What an awesome experience and adventure for David. Afterwards David thanked the pilot with a hand shake and a shared photo.

Now it was Geoff's turn to cruise up in the Cessna. Geoff sat right beside the pilot with his head set and shades on. He looked like an experienced pilot. Geoff was quite comfortable when taking off and asked the pilot all kinds of questions and loved how high up he was. The pilot handed the yoke over to Geoff and like a pro he pulled the yoke up bring the plane up another 500 feet while we were over Lake Ontario. I don't mind confessing I was petrified!! Geoff then made a very hard right hand turn that saw me grabbing for the provided airsick bag LOL. Geoff certainly took over the controls of the plane and enjoyed every second of this unique experience. Geoff flew along Lake Ontario shores through to Whitby and back to Oshawa. Our pilot and the Candia Flight Academy staff were great with both David and Geoff!!!

I would like to thank Debbie Leighton, Geoff's sister, and The Canadian Flight Academy for arranging the flight. Debbie felt it would be more fun for Geoff if he was able to share his goal and experience with a friend. Geoff chose his friend David to share this once in a lifetime dream.

**“SHARING A LIFETIME
DREAM WHILE REACHING
GOALS”**



PAST, PRESENT AND FUTURE

BY TERRI KORKUSH



Over the past thirty one years, I have had the honour of watching three women grow and thrive in their communities. Community Living Oshawa/Clarington supports adults and children to live, work and play in their communities. Our employees work hard to help the people we serve to develop meaningful goals and to find resources to assist in the achievement of these goals.

Our services have always existed in a client/support manner and although we have done fantastic work, I am struck by the uniqueness of these three women. The reason they stand out for me is their leadership. Each of these women possesses leadership qualities that others have and will benefit from. These women do not just receive support; they provide support and encouragement to their friends and the employees lucky enough to support them and their communities. Their stories not only inspire and give others hope, but they are also demonstrate how being active players in their community can lead to positive change and inclusion for all.

BARB



When I first met Barb, she had difficulty building relationships in the community that would sustain employment. She decided to work in the Cafeteria at 39 Wellington. As her employment worker, I began to see her ability and her desire to build relationships and she took great pride in her work.

Over time, she realized that working was not something that she wanted but she

enjoyed learning and working on projects with me as CLOC strived for Accreditation. As my role in the agency changed, Barb joined my endeavours. Barb built her speaking skills, her knowledge of human rights, and her relationships with other people with disabilities.

She joined me on the Oshawa Accessibility Advisory Committee and helped me create our Human Rights Committee. Barb was an active advocate in establishing new bus pass rates and later became very active on the Council with Community Living Ontario.

Barb met many hurdles along the way which included

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PAST, PRESENT AND FUTURE

BY TERRI KORKUSH

people doubting her capabilities, her own relationship challenges and her health to name a few, but she continued to reach out for support and push others to do the same. Barb is a great example of resilience and courage. Today she has refocused her life to pursue her Grade 12 education and the

things that make her happy. She enjoys Minions, entertaining her friends, and Ribfests. Despite many challenges with her health, she continues to study and demonstrate to her friends that nothing in life should get you down or stop you from pursuing your dreams.

JUDY



Judy left home at seventeen to live in a very large institution. She can tell you many stories of her life in the institution and many of them are sad and heart-breaking.

In the early 80s, she was one of the lucky people to have the opportunity to move back to the town she grew up in. At first she lived with another woman who was her roommate, but for many years now she has lived on her own in an apartment where she receives support to live independently. She will tell you how she prefers this even over living with her boyfriend of twenty five years. When asked if she would like to move in with him, she firmly says “No”. “I like having my own space”. Judy enjoys any social activity she can get to. She is extremely active in her community but in particular

she has been active in helping CLOC.

She advocates for other people’s rights whenever she has the opportunity and will go out of her way to help someone in need. Life for her is especially exciting if she can get to a Gala or a conference. She is a very passionate woman who watches soap operas, faith television shows, and is active on her Facebook account. I know her to be keen to learn about the world and often will announce her political, religious, or activist beliefs to others. We have often had debates on social issues.

Judy will not hesitate to tell you about her lifetime hero, Sandy Hawley or Michael Coren.

“Sandy Hawley exemplifies how a gentleman should act. He would never ask a lady for money”, Judy giggled. “He is my childhood hero since I was 11 years because of his hair”.

“Michael Coren is just like me, he is opinionated!” Judy will tell you and giggle. “I like to phone into talk shows and tell them how I feel about things.”



PAST, PRESENT AND FUTURE

BY TERRI KORKUSH

It is that fearless tenacity and bravery that Judy has used to ensure others have the ability to exercise their rights. Judy has sat on the Human Rights Committee for seventeen years and she has been a member of the Oshawa Accessibility Advisory Committee. Using her leadership skills, she then pursued becoming a member of the Board of Directors for Community Living Oshawa/Clarington. Judy changed the notion of someone being a “token”

member because of her disability. She raises questions and shares her lived experience opinions on matters and she will tell you that she thinks employees deserve 100% raises!! Although Judy has stepped down from the Board in respect of bylaw conditions, I wouldn’t doubt she will return to her role in the future. She has passion for helping people and is extremely proud to represent CLOC and its efforts. She often boasts that “she isn’t just a client; she is a member of the Board.”

DARLENE



Darlene shares her many talents with anyone who will allow her to help. She loves making crafts and takes pride in her creations. But her biggest pride is her family. She beams at any opportunity to share her experiences with her children and now her grandchildren.

Darlene is a single parent of two children. Her youngest child also has a developmental disability. Darlene can tell you many stories about how difficult it was raising her children and how much of a reward it is for her today to see her children having their own children. Darlene spent many years fighting to keep her children in her care and showed

all the naysayers that she could do it. She remembers fondly her years when she could watch them in sports. Today she speaks highly of their achievements and her grandchildren. With more time on her hands, she now has engaged herself in supporting activities of Community Living Oshawa/Clarington and helping others to enjoy giving back to her community. As a new member of the Board, she brings with her knowledge of lived experiences, a desire to help others and a willingness to learn.

All of these women, whether in their past, present, or future roles with the agency, should be recognize for their efforts throughout the years and their continued dedication to not only the efforts of Community Living but their communities. I am so proud to have watched you and am honoured that I have been included in your lives.

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COMMUNITY PARTNER AWARDS



OSHAWA WEST LIONS CLUB

Suzanne Nobes recently spoke at an Oshawa West Lion's Club dinner celebrating their 30 year anniversary and reflected on how the partnership with CLOC has evolved over the years. "I remember the first time I came to the Oshawa West Lions Club to speak to your group. As part of my new role, I was to connect with local service clubs to introduce our agency and those we support to them. When I called, you agreed to see me and from that first moment on, you have shown your commitment to CLOC. During that first meeting, you asked if you could help in any way, and provided me with a cheque for \$3,000 I believe. I wanted to show you how much that meant to us then, so I was careful about spending the money, and wanted it to touch many – so a patio set for one home was purchased, along with

many other items needed across the agency. You were impressed with our thank you letter and the fact that we could make the \$3,000 go a long way, so you asked what else you could do. We came up with the idea of a family picnic, and we held our first one in the summer of 2000 at Lakeview Park. Close to 200 people came then, and each year people look forward to this annual event. It is something CLOC certainly couldn't do without the Oshawa West Lions Club – so many memories after 18 years of picnics! You came through during the black out one summer – even that wasn't going to stop you then! You provided manpower at our Annual Walk-a-Thon at the OPG trails, you have supported Jason in his quest to reach the Paralympics, and you have helped with our "Make a House a Home" campaign. There isn't much you won't do, if we ask.

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COMMUNITY PARTNER



You are no longer a club helping out a local agency, you are friends to us. Because friends always know how to help each other in times of need, but also

are there to celebrate the good times. You do both, and in a big way. Personally, having your wonderful organization involved has shown us

the true meaning of giving of oneself. You are a true Spark in our community igniting inclusion for all. What you do means so much, not only on an organizational level, but on an individual level, helping Jason and so many others reach their goals and meet their needs. To think it all started almost 20 years ago when you invited me to have dinner with you.”

MACK LAWYERS

BARRISTERS, SOLICITORS, TRADE MARK AGENTS & NOTARIES

This wonderful Oshawa legal firm has been involved with Community Living for over 10 years. Each Christmas they donate gift bags for those we support who otherwise wouldn't receive much at Christmas time. This group works together to gather the items for the bags, and deliver them in time for Christmas. In December of 2016, the staff who normally takes this

responsibility on was going to be out of the country for two months and we weren't sure if they would continue with this tradition. We would not be disappointed. The office staff felt that they were going to provide us with the gift bags and they did. In our eyes, this fantastic group represents the true meaning of giving at Christmas.

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COMMUNITY PARTNER AWARDS

JOHN HOWARD SOCIETY



As Community Living Oshawa/Clarington services, including The Clarington Project, make their transition to a new location on base Line Road, it is time to reflect on the partnership between CLOC and the John Howard Society, and how it came about almost 20 years ago. It all started when both agencies approached the Municipality of Clarington about

providing a location for our services. We were partnered and worked together to create the Clarington Resource Centre at 132 Church Street; providing community services such as employment resources, referral services, computer and internet hubs. Space was also leased out to other groups, with the Old Fire Hall becoming home to The Clarington Project during the day, and the Firehouse Youth Group in the evenings.

We had a true partnership and collaborated well, which has allowed our services, including the Firehouse Youth, and, The Clarington Project, to change and grow throughout the years. The friendship and support of John Howard Society is very dear to Community Living Oshawa/Clarington and the Clarington Project.

As we close this chapter of our history, and begin a new one at the Baseline Community Centre, we look forward to continuing to collaborate in order to provide much needed services within Clarington. Thank you John Howard for making a home with us and for your partnership and support over many years.



COMMUNITY PARTNER AWARDS

SEAMLESS CARE PHARMACY



Seamless Care Pharmacy is a leading specialty pharmacy focusing on high quality services to Long term care facilities and organizations. They have invested in innovative technologies to optimize individual's safety, have created educational opportunities for support staff, and have provided resources to optimize medical therapy. For Community Living Oshawa/Clarington

they have provided a valuable resource by creating an educational portal. Seamless care pharmacy has provided comprehensive training in 4 different modules in order for the agency to meet ministry compliances in Controlled Act training. This portal has been tailored specific to CLOC for staff to access for education and information. Seamless care pharmacy has provided face to face training by a pharmacist to staff both at the agency and at their pharmacy. This service is invaluable for Community Living Oshawa/Clarington to provide the best services to the individuals receiving supports.

JOHN STRANGE AWARD



It is important to recognize people's efforts in championing inclusion and in making a difference in the lives of people who have a developmental disability. Community Living Oshawa/Clarington is excited to share this inspirational story about people who have come together to Spark Change, and the resulting positive impact from those efforts. It all started with a connection that sparked an idea, which came together to fulfill a real need. Our story starts with Ryan Douglas of CRCS who got involved with CLOC's Gala planning committee, and during a tour of one of our locations to see a kitchen renovation that was required, got an idea.

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Thank you CRCS DKI and Home Depot for your spark!

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JOHN STRANGE AWARD



PHOTO: Award presented at the most recent Be The Spark Gala for Home Depot's generous kitchen renovation at one of our locations.

Ryan quickly called up his friends at Home Depot Whitby South and enlisted them to get involved and make real change. Home Depot came together with their employees and their partners and took on a whole kitchen renovation project including new cabinet doors, a new island, new fixtures, backsplash, countertops, painting, flooring and hardware. CLOC

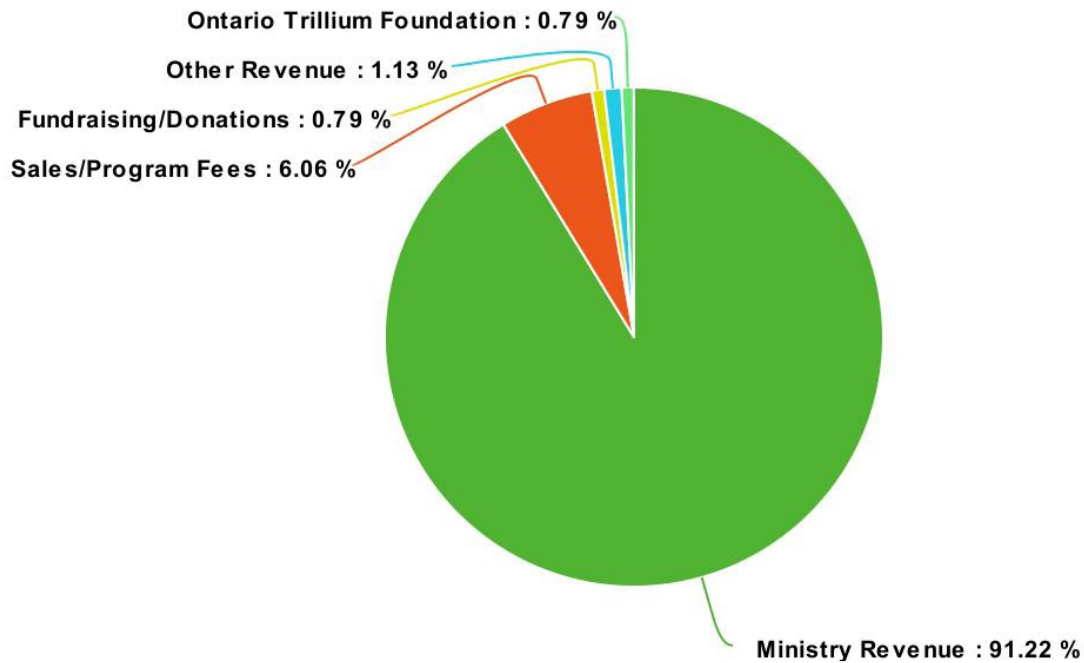
honoured Home Depot with the prestigious John Strange Award, created to be given annually to a person or group who has made a philanthropic commitment to Community Living Oshawa/Clarington by way of financial, in-kind gifts or the gift of time. Thank you for being such an amazing inspiration to others.



TREASURER'S REPORT

2016-2017 TOTAL GROSS REVENUE

2016-2017 Total Gross Revenue



TOTAL GROSS REVENUE

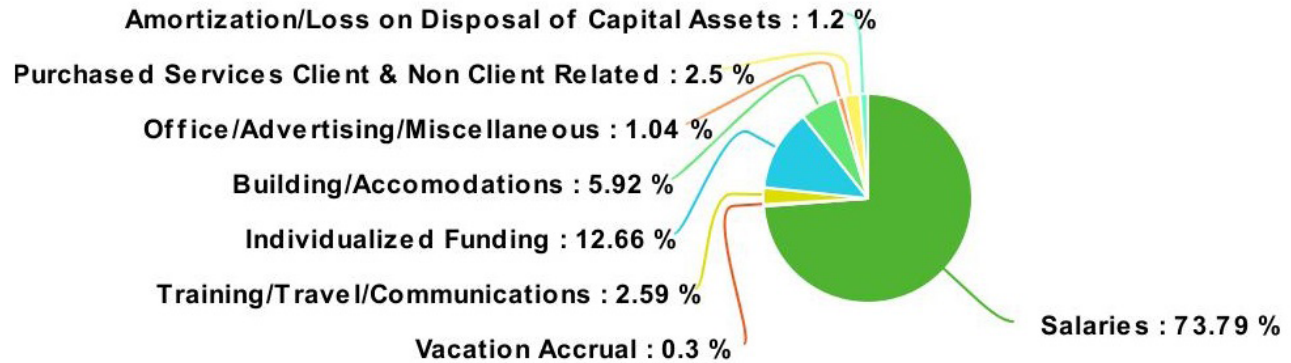
Ministry Revenue 91.22%	17,114,251
Sales/Program Fees 6.06%	1,137,442
Fundraising/Donations 0.79%	147,920
Other Revenue 1.13%	212,568
Ontario Trillium Foundation 0.79%	148,400
	18,760,581

#SparkChangeToday



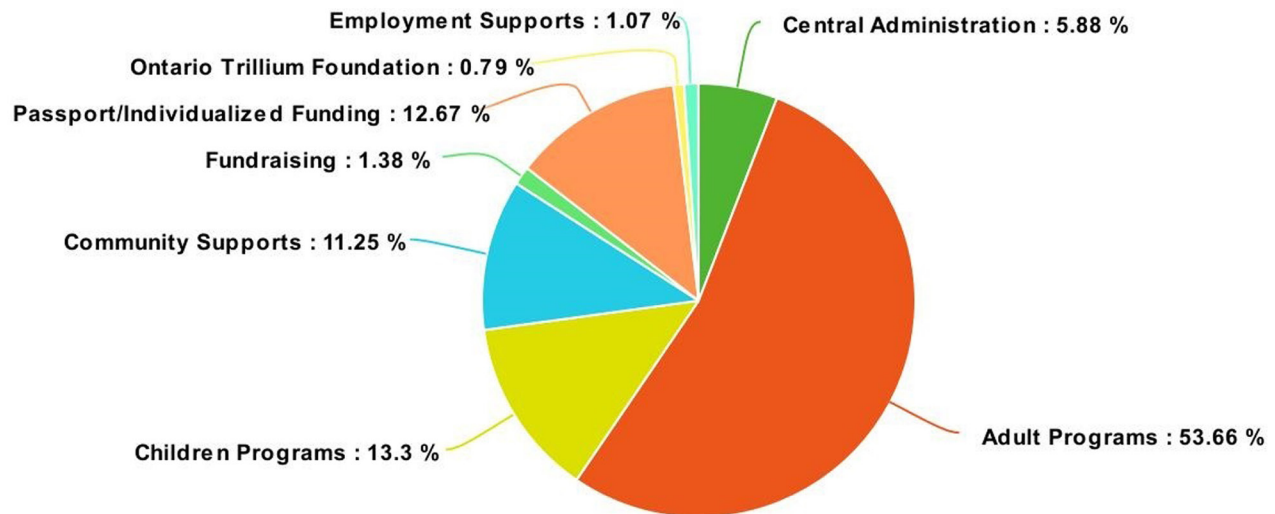
TREASURER'S REPORT

2016-2017 TOTAL GROSS EXPENSES



(Expenses over revenue) 7,549

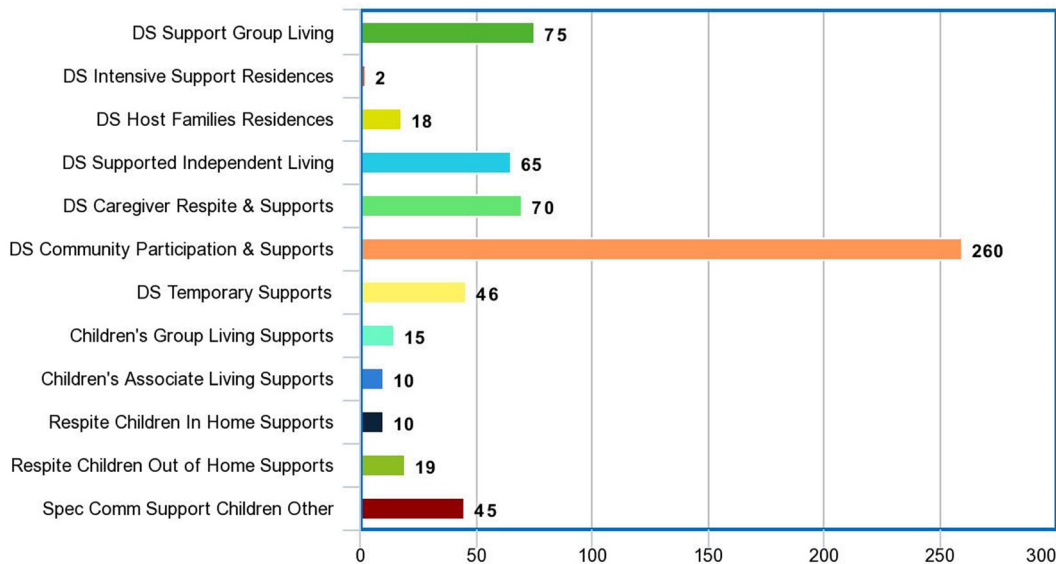
2016-2017 BREAKDOWN OF EXPENSES



TREASURER'S REPORT

2016-2017

BY DETAIL CODE



DETAIL CODE	ACTUAL SERVED 2016/2017
DS Host Family Residences	18
DS Supported Independent Living	65
DS Caregiver Respite Services and Supports	70
DS Community Participation Services and Supports	260
DS Temporary Supports	46
Children's Comm Living Group Living Supports	15
Children's Comm Living Associate Living Supports	10
Respite Supports Children In Home Supports	10
Respite Supports Children Out of Home Supports	19
Spec Comm Support Children Other	45
	635

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CLOC BOARD OF DIRECTORS OFFICERS



PATRICK GRIST
Board President



BEV NIBLETT
1st Vice President



J.C. LEGAULT
2nd Vice President



JOEL YELLE
Treasurer



NANCY VEALS
Secretary



GARRY COOKE
Immediate Past
President



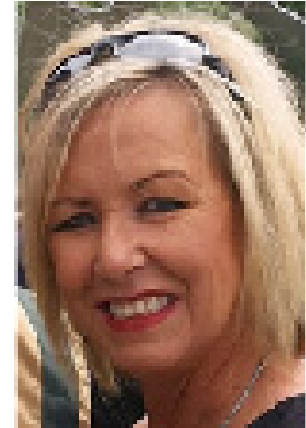
CLOC BOARD OF DIRECTORS MEMBERS AT LARGE



JOHN HAZE



MAC MOREAU



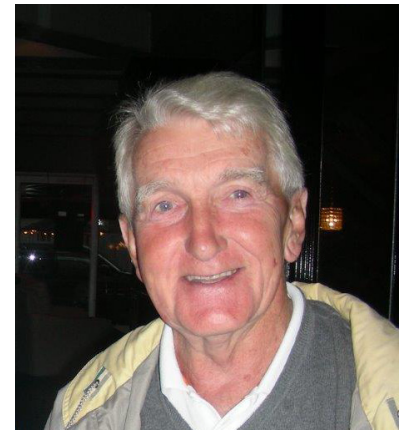
CATHERINE GARACCI



DARLENE DAY



KRYSTAL MANITIJS
(Member Elect)

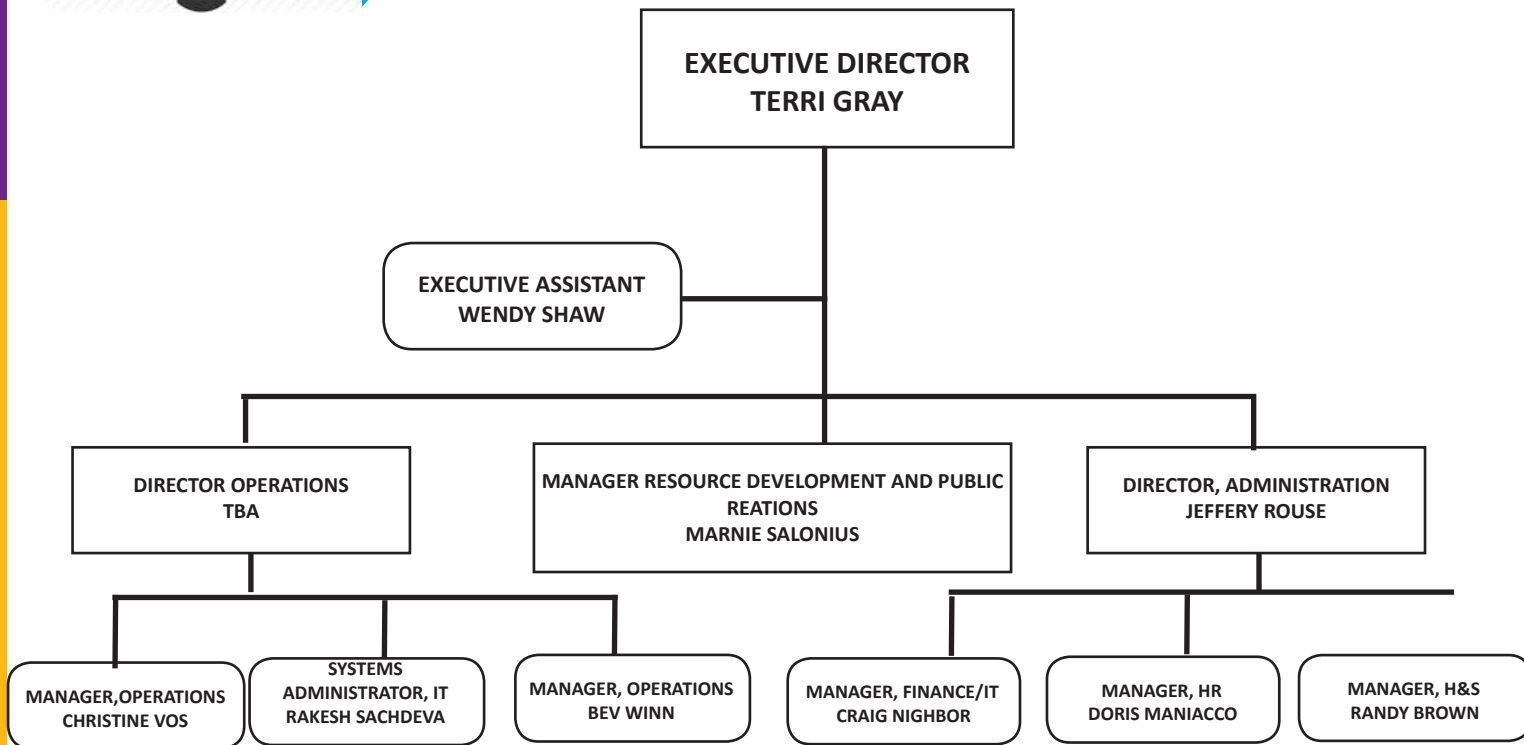


ED FARRAGHER
(Member Elect)

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ORGANIZATIONAL CHART



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CLOC COMMUNITY



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INSPIRING POSSIBILITIES BE PART OF OUR VISION

When our donors partner with Community Living Oshawa/Clarington's Board of Directors, employees, people we support and their families, they make it that much more possible for people to have meaningful lives and to reach their dreams. Individuals may donate to Community Living Oshawa/Clarington online through our web site at www.communitylivingoc.ca.

Donations or planned gifts can also be arranged by contacting Marnie Salenius , Manager, Resource Development and Public Relations at (905) 576-3011 ext. 304.

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